

TERMS AND CONDITIONS

Payment terms

- The terms of payment are strictly twenty one (21) days (or such other period as nominated by the supplier herein) from the end of month of date of invoice. Spectrum Floors (Aust) Pty Ltd ABN 62 567 829 899 and its related bodies corporate (as that term is defined in the *Corporations Act 2001*) (**Supplier**) may, at any time, upon the provision of written notice to the Applicant, vary the terms and conditions of trade.
- If the Applicant does not agree with the variations proposed by the Supplier, they must notify the Supplier in writing within fourteen (14) days from receipt of the written notice that the variations are not agreed to. The Supplier and/or the Applicant will then be at liberty to suspend/withdraw credit facilities if no agreement can be reached between the parties regarding the proposed variations. Absent notice from the Applicant, the varied terms and conditions of trade may be deemed accepted. Clerical errors (such as spelling mistakes or grammatical errors) may be subject to correction without notification.
- The Applicant must check all invoices and advise the Supplier of any errors or omissions within seven (7) days of receipt. Failing advice from the Applicant that the invoice contains any errors or omissions, the invoice may be deemed accepted by the Supplier.
- Should the Applicant not pay for the goods or services supplied by the Supplier in accordance with the credit terms as provided herein, or as agreed in writing by the Supplier and Applicant from time to time, after issuing a written demand to the Applicant demanding payment within fourteen (14) days, the Supplier will be entitled to charge an administration fee of 10 percent of the amount of the invoice payable.
- At the Supplier's sole discretion the price shall be either:
 - as indicated on invoices provided by the Supplier to the Applicant in respect of goods supplied; or
 - the Supplier's price at the date of delivery of the goods according to the Supplier's current pricelist; or
 - the Supplier's quoted price (subject to clause 6) which shall be binding upon the Supplier provided that the Applicant accepts the Supplier's quotation in writing within thirty (30) days of the quotation being provided.
- The Supplier reserves the right to change the price in the event of a variation to the Supplier's quotation. Any variation from the plan of scheduled services or specifications / dimensions of the goods (including, but not limited to, any variation as a result of additional work required due to unforeseen circumstances, fluctuations in currency exchange rates, or as a result of increases to the Supplier in the cost of materials and labour) will be charged for on the basis of the Supplier's quotation and will be shown as variations on the invoice.
- Prices, weights, dimensions and other data and product information in catalogues, brochures, advertising and pricelists are given only in guidance and shall be binding upon the Supplier only if they are expressly stated in the Supplier's quotation.
- At the Supplier's sole discretion:
 - a non-refundable deposit may be required; and/or
 - payment shall be due on, or before, delivery of the goods; or
 - payment for approved Applicants shall be due twenty one (21) days following the end of the month in which a statement is posted to the Applicant's address or address for notices; or
 - detailed progress payment claims may be submitted by the Supplier:
 - at intervals not less than weekly for goods supplied up to the date of the claim; or
 - in accordance with the Supplier's specified payment schedule; and such payment claims may include the reasonable value of authorised variations and the value of any goods delivered to the site but not yet installed.
- Time for payment shall be of the essence and will be stated on the invoice or any other forms.
- Payment will be made by cash, cheque, bank cheque, credit card (plus a surcharge of up to 2.5% of the price), direct credit, or by any other method as agreed to between the Applicant and the Supplier.

Acceptance

- Where more than one Applicant has entered into this agreement, the Applicants shall be jointly and severally liable for all payments of the price.
- Upon acceptance of these terms and conditions by the Applicant the terms and conditions are binding and can only be varied with the written consent of the Supplier in accordance with clauses 2, 81, 82 and 83).
- The Applicant shall give the Supplier not less than fourteen (14) days prior written notice of any proposed change of ownership of the Applicant or any change in the Applicant's name and/or any other change in the Applicant's details (including but not limited to, changes in the Applicant's address, facsimile number, or business practice). The Applicant shall be liable for any loss incurred by the Supplier as a result of the Applicant's failure to comply with this clause.

Delivery of the Goods

- At the Supplier's sole discretion delivery of the goods shall take place when:
 - the Applicant takes possession of the goods at the Supplier's address; or
 - the Applicant takes possession of the goods at the Applicant's nominated address (in the event that the goods are delivered by the Supplier or the Supplier's nominated carrier); or
 - the Applicant's nominated carrier takes possession of the goods in which event the carrier shall be deemed to be the Applicant's agent.
- At the Supplier's sole discretion, the costs of delivery are:
 - included in the price; or
 - in addition to the price and, where applicable, charged to the Applicant's account.
- The Applicant shall make all arrangements necessary to take delivery of the goods whenever they are tendered for delivery. In the event that the Applicant is unable to take delivery of the goods as arranged then the Supplier shall be entitled to charge a reasonable fee for delivery and any associated storage costs incurred by the Supplier.
- If a delivery date is specified, that date is an estimate only and the Supplier is not liable for any delay in delivery.

Defects

- The Applicant shall inspect the goods on delivery and shall within seven (7) days of delivery (time being of the essence) notify the Supplier of any alleged defect, shortage in quantity, damage or failure to comply with the description or quote. The Applicant shall afford the Supplier an opportunity to inspect the goods within a reasonable time following delivery if the Applicant believes the goods are defective in any way. If the Applicant shall fail to comply with these provisions the goods shall be presumed to be free from any defect or damage. For defective goods, which the Supplier has agreed in writing that the Applicant is entitled to reject, the Supplier's liability is limited to either (at the Supplier's discretion) replacing the goods or repairing the goods except where the Applicant has acquired goods as a consumer within the meaning of the *Competition and Consumer Act 2010 (Cth)* or the *Fair Trading Acts* of the relevant state or territories of Australia, and is therefore also entitled to, at the Applicant's discretion to either a refund of the purchase price of the goods, or repair of the goods, or replacement of the goods.
- Goods will not be accepted for return other than in accordance with clause 18 above.

Cancellation

- The Supplier may cancel any contract to which these terms and conditions apply or cancel delivery of goods at any time before the goods are delivered by giving written notice to the Applicant. On giving such notice the Supplier shall repay to the Applicant any sums paid in respect of the price. The Supplier shall not be liable for any loss or damage whatsoever arising from such cancellation.
- In the event that the Applicant cancels delivery of goods, the Applicant shall be liable for any loss incurred by the Supplier (including, but not limited to, any loss of profits) up to the time of cancellation.

- Cancellation of orders for goods made to the Applicant's specifications or non-stocklist items will not be accepted, once production has commenced.

Returns

- The Applicant must not return any goods which the Applicant claims are not in accordance with the agreement (whether or not the goods are treated as accepted by the Applicant in accordance with clause 18) unless the Supplier has first given its written approval to return the goods.
- The Applicant agrees to prepay any freight and cartage for the return of goods.
- If the Supplier gives its written approval to accept the return of goods and the goods are accepted in accordance with clause 18, the Supplier:
 - will only give the Applicant credit for the returned goods if they are in a saleable condition; and
 - may charge a handling fee equivalent to 10 percent of the price of the goods returned unless the Applicant is a "consumer" for the purposes of the *Competition and Consumer Act 2010* or any State or Federal legislation.
- If the Supplier gives its written approval to accept the return of goods and the goods were not accepted in accordance with clause 18, the Supplier must refund the freight and cartage to the Applicant only if the Applicant's claim that the goods are not in accordance with the Agreement is deemed to be valid.
- Subject to clause 18, the Supplier will not accept the return of goods if they are goods made to the Applicant's specifications or non-stocklist items.

Cancellation of terms of credit

- The Supplier reserves the right to withdraw credit at any time, whether the Applicant is in default under the terms of this agreement or not.
- Upon cancellation with or without notice all liabilities incurred by the Applicant become immediately due and payable to the Supplier.

Jurisdiction

- The Applicant acknowledges and agrees that this agreement will be governed by the laws of South Australia, and the laws of the Commonwealth of Australia which are in force in South Australia.
- The Applicant acknowledges and agrees that any contract for the supply of goods or services between the Supplier and the Applicant is formed at the address of the Supplier.
- The parties to this agreement submit to the non-exclusive jurisdiction of the courts of South Australia and the relevant federal courts and courts competent to hear appeals from those courts.

Security/charges

- The Applicant charges in favour of the Supplier all of its estate and interest in any real property that the Applicant owns at present and in the future with the amount of its indebtedness hereunder until discharged.
- The Applicant charges in favour of the Supplier all of its estate and interest in any personal property that the Applicant owns at present and in the future with the amount of its indebtedness hereunder until discharged.
- The Applicant appoints as its duly constituted attorney the Supplier's company secretary from time to time to execute in the Applicant's name and as the Applicant's act and deed any real property mortgage, bill of sale or consent to any caveat the Supplier may choose to lodge against real property that the Applicant may own in any Land Titles Office in any state or territory of Australia, even though the Applicant may not have defaulted in carrying out its obligations hereunder, upon written notice and demand to the Applicant (in the event that there is no default by the Applicant in carrying out its obligations hereunder).
- Where the Applicant has previously entered into an agreement with the Supplier by which the Applicant has granted a charge, mortgage or other security interest (including a security interest as defined in the *Personal Property Securities Act 2009 (PPSA)*) over or in respect of real or personal property, those charges, mortgages or other security interests and the terms which directly or indirectly create rights, powers or obligations in respect thereto will continue and co-exist with the obligations and security interests created in this agreement and will secure all indebtedness and obligations of the Applicant under this agreement. The Supplier may, at its election and upon the provision of written notice, vary the terms of such previous charges, mortgages or other securities to reflect the terms herein.

Purpose of credit

- The Applicant acknowledges and agrees that the credit to be provided to the Applicant by the Supplier is to be applied wholly or predominantly for commercial purposes.

Formation of contract

- Quotations made by the Supplier will not be construed as an offer or obligation to supply in accordance with the quotation. The Supplier reserves the right to accept or reject, at its discretion, any offer to purchase received by it upon provision of written reasons to the Applicant. Only written acceptance by the Supplier of the Applicant's offer will complete a contract.
- Placement of an order, either verbally or in writing, will imply acceptance of the Supplier's offer and of these terms and conditions.

Building and Construction Industry Security of Payments Act 2009

- At the Supplier's sole discretion, if there are any disputes or claims for unpaid goods and/or services then the provisions of the *Building and Construction Industry Security of Payments Act 2009* may apply.
- Nothing in this agreement is intended to have the effect of contracting out of any applicable provisions of the *Building and Construction Industry Security of Payments Act 1999* of South Australia, except to the extent permitted by the Act where applicable.

Retention of title

- Title in the goods does not pass to the Applicant until the Applicant has made payment in full for the goods and, further, until the Applicant has made payment in full of all the other money owing by the Applicant to the Supplier (whether in respect of money payable under a specific contract or on any other account whatsoever).
- Whilst the Applicant has not paid for the goods supplied in full at any time, the Applicant agrees that property and title in the goods will not pass to the Applicant and the Supplier retains the legal and equitable title in those goods supplied and not yet sold.
- Until payment in full has been made to the Supplier, the Applicant will hold the goods in a fiduciary capacity for the Supplier and agrees to store the goods in such a manner that they can be identified as the property of the Supplier, and will not mix the goods with other similar goods.
- The Applicant will be entitled to sell the goods in the ordinary course of its business, but until full payment for the goods has been made to the Supplier, the Applicant will sell as agent and bailee for the Supplier and the proceeds of sale of the goods will be held by the Applicant on trust for the Supplier absolutely.
- The Applicant's indebtedness to the Supplier, whether in full or in part, will not be discharged by the operation of clause 45 hereof unless and until the funds held on trust are remitted to the Supplier.
- The Applicant agrees that whilst property and title in the goods remains with the Supplier, the Supplier has the right, with prior notice to the Applicant, to enter upon any premises occupied by the Applicant (or any receiver, receiver and manager, administrator, liquidator or trustee in bankruptcy of the Applicant) to inspect the goods of the Supplier and to repossess the goods which may be in the Applicant's possession, custody or control when payment is overdue.
- The Applicant will be responsible for the Supplier's reasonable costs and expenses in exercising its rights under clause 47. Where the Supplier exercises any power to enter the premises, that entry will not give rise to any action of trespass or similar action on the part of the Applicant against the Supplier, its employees, servants or agents.

49. The Applicant agrees that where the goods have been retaken into the possession of the Supplier, the Supplier has the absolute right to sell or deal with the goods, and if necessary, sell the goods with the trademark or name of the Applicant on those goods, and the Applicant hereby grants an irrevocable licence to the Supplier to do all things necessary to sell the goods bearing the name or trademark of the Applicant.

50. For the avoidance of doubt, the Supplier's interest constitutes a 'purchase money security interest' pursuant to the PPSA.

Cancellation of terms of credit

51. The Supplier reserves the right to withdraw credit at any time upon the provision of 48 hours' written notice.

52. Upon cancellation with notice, all liabilities incurred by the Applicant become due and payable to the Supplier within 48 hours.

Indemnity

53. The Applicant agrees to indemnify the Supplier and keep the Supplier indemnified against any claim that arises out of the goods and services supplied under this agreement. This indemnity includes any legal fees and expenses the Supplier incurs in order to enforce its rights, on an indemnity basis.

Provision of further information

54. The Applicant undertakes to comply with any reasonable written requests by the Supplier to provide further information for the purpose of assessing the Applicant's creditworthiness, including an updated credit application.

55. If the Applicant is a corporation (with the exception of a public listed company), it must advise the Supplier of any alteration to its corporate structure (for example, by changing directors, shareholders, or its constitution). In the case of a change of directors or shareholders the Supplier may ask for new guarantors to sign a guarantee and indemnity.

Corporations

56. If the Applicant is a corporation, the Applicant warrants that all of its directors have signed this agreement and that all of its directors may be required to enter into a guarantee and indemnity with the Supplier in relation to the Applicant's obligations to the Supplier.

Trustee capacity

57. If the Applicant is the trustee of a trust (whether disclosed to the Supplier or not), the Applicant warrants to the Supplier that:

- the Applicant enters into this agreement in both its capacity as trustee and in its personal capacity;
- the Applicant has the right to be indemnified out of trust assets;
- the Applicant has the power under the trust deed to sign this agreement; and
- the Applicant will not retire as trustee of the trust or appoint any new or additional trustee without advising the Supplier.

58. The Applicant must give the Supplier a copy of the trust deed upon request.

Partnership

59. If the Applicant enters into this agreement as partners, the Applicant warrants that all of the partners have signed this agreement and that all of the partners may be required to enter into a guarantee and indemnity with the Supplier in relation to the Applicant's obligations to the Supplier.

60. If the Applicant is a partnership, it must not alter its partnership (for example, adding or removing partners or altering its partnership agreement) without advising the Supplier. In the case of a change of partners, the Supplier may ask for new guarantors to sign a guarantee and indemnity.

Insolvency

61. If the Applicant becomes insolvent, the Applicant remains liable under this agreement for payment of all liabilities incurred hereunder. The Applicant remains liable under this agreement even if the Supplier receives a dividend or payment as a result of the Applicant being insolvent.

Waiver

62. A waiver of any provision or breach of this agreement by the Supplier must be made by an authorised officer of the Supplier in writing. A waiver of any provision or breach of this agreement by the Applicant must be made by the Applicant's authorised officer in writing.

63. Until ownership of the goods passes, the Applicant waives its rights it would otherwise have under the PPSA (unless otherwise agreed to in writing by the Supplier and the Applicant):

- under section 95 to receive notice of intention to remove an accession;
- under section 118 to receive notice that the Supplier intends to enforce its security interest in accordance with land law;
- under section 121(4) to receive a notice of enforcement action against liquid assets;
- under section 129 to receive a notice of disposal of goods by the Supplier purchasing the goods;
- under section 130 to receive a notice to dispose of goods;
- under section 132(2) to receive a statement of account following disposal of goods;
- under section 132(4) to receive a statement of account if no disposal of goods for each 6 month period;
- under section 135 to receive notice of any proposal of the Supplier to retain goods;
- under section 137(2) to object to any proposal of the Supplier to retain or dispose of goods;
- under section 142 to redeem the goods;
- under section 143 to reinstate the security agreement; and
- under section 157(1) and 157(3) to receive a notice of any verification statement.

Costs

64. The Applicant must pay for its own legal, accounting and business costs and all costs incurred by the Supplier relating to any default by the Applicant under this agreement. The Applicant must also pay for all stamp duty and other taxes payable on this agreement (if any).

65. The Applicant will pay the Supplier's costs and disbursements incurred in pursuing any recovery action, or any other claim or remedy, against the Applicant, including collection costs, debt recovery fees and legal costs on an indemnity basis.

66. The Applicant acknowledges and agrees that payments by the Applicant will be applied by the Supplier as follows:

- Firstly, in payment of any and all collection costs and legal costs in accordance with clauses 48 and 65.
- Secondly, in payment of any interest incurred in accordance with clause 72.
- Thirdly, in payment of the outstanding invoice(s).

67. In circumstances where the Supplier seeks to enforce a purchase money security interest under the PPSA over collateral or proceeds (these terms being consistent with the terms defined in the PPSA), payments received from the Applicant will be allocated in a manner at the Supplier's absolute and unfettered discretion, so as to attribute, to the greatest extent possible, the unpaid balance of the debt to the purchase money obligation in respect of the collateral and/or proceeds over which the Supplier seeks to enforce its purchase money security interest.

68. To the extent that payments have been allocated to invoices by the Supplier in its business records, the Supplier may, at its sole and unfettered discretion, allocate and/or retrospectively reallocate payments in any manner whatsoever at the Supplier's absolute discretion, including in a manner inconsistent with clause 67 herein.

69. Payments allocated (and/or reallocated) under clause 67 and/or 68 will be treated as though they were allocated (and/or reallocated) in the manner determined by the Supplier on the date of receipt of payment.

Taxes and duty

70. The Applicant must pay GST on any taxable supply made by the Supplier to the Applicant under this agreement. The payment of GST is in addition to any other consideration payable by the Applicant for a taxable supply.

71. If as a result of:

- any legislation becoming applicable to the subject matter of this agreement; or
- any changes in legislation or its interpretation by a court of competent jurisdiction or by any authority charged with its administration;

the Supplier becomes liable to pay any tax, duty, excise or levy in respect of the amounts received from the Applicant, then the Applicant must pay the Supplier these additional amounts on 48 hours' written demand.

Interest rates

72. The interest rate on any outstanding debts is a fixed rate of 10 percent per annum.

Set-off

73. All payments required to be made by the Applicant under this agreement will be made free of any set-off, or counterclaim and without deduction or withholding, unless agreed to otherwise by the Supplier and the Applicant in writing. Any reasonable requests to set-off or withhold amounts outstanding, will be considered by the Supplier.

74. Any amount due to the Supplier from time to time may be deducted from any monies which may be or may become payable to the Applicant by the Supplier.

Miscellaneous

75. The Supplier is not liable for any loss caused to the Applicant by reason of strikes, lockouts, fires, riots, war, embargoes, civil commotions, acts of God or any other activity beyond the Supplier's control.

76. In relation to the supply of goods, the Supplier's liability is limited to:

- replacing the goods or supplying similar goods;
- repairing the goods;
- providing the cost for replacing the goods or for acquiring equivalent goods; and
- providing the cost for having the goods repaired.

77. In relation to the supply of services, the Supplier's liability is limited to:

- supplying the service again; or
- providing for the cost of having the services supplied again.

78. The Supplier is not liable for loss of profit, economic or financial loss, damages, consequential loss, loss of opportunity or benefit, loss of a right or any other indirect loss suffered by the Applicant as a result of the goods and/or services supplied under this agreement.

79. The Applicant will, at the request of the Supplier, execute documents and do such further acts as may be required for the Supplier to register the security interest granted by the Applicant under the PPSA.

80. The Applicant agrees to accept service of any document required to be served, including any notice under this agreement or the PPSA or any originating process, by prepaid post at any address nominated in this application or any other address later notified to the Supplier by the Applicant or the Applicant's authorised representative.

81. The Applicant further agrees that where we have rights in addition to those under part 4 of the PPSA, those rights will continue to apply.

82. The Applicant irrevocably grants to the Supplier the right to enter upon the Applicant's property or premises, with notice, and without being in any way liable to the Applicant or to any third party, if the Supplier has cause to exercise any of their rights under sections 123 and/or 128 of the PPSA, and the Applicant shall indemnify the Supplier from any claims made by any third party as a result of such exercise.

83. Nothing in this agreement shall be read or applied so as to purport to exclude, restrict or modify or have the effect of excluding, restricting or modifying the application in relation to the supply of any goods and/or services pursuant to this agreement of all or any of the provisions of the *Competition and Consumer Act 2010* or any relevant State or Federal Legislation which by law cannot be excluded, restricted or modified.

84. The Applicant acknowledges and accepts that goods supplied may:

- exhibit variations in shade, colour, texture, thickness, surface, finish, patterns or markings; and
- expand, contract or distort as a result of exposure to heat, cold, weather; and
- mark or stain if exposed to certain substances; and
- be damaged or disfigured by impact or scratching.

Severance

85. If any provision of this agreement is not enforceable in accordance with its terms, other provisions which are self-sustaining are, and continue to be, enforceable in accordance with their terms.

86. If any part of this agreement is invalid or unenforceable, that part is deleted and the remainder of the agreement remains effective.

Variation

87. The Applicant agrees that these terms and conditions may be varied, added to, or amended by an authorised officer of the Supplier at any time by written notice to the Applicant. The Applicant will be provided with fourteen (14) days to accept the variation(s), failing which the variations may be deemed accepted by the Supplier.

88. Any proposed variation to these terms and conditions by the Applicant must be requested in writing. The Supplier may refuse any such request without providing reasons either orally or in writing.

89. Variations requested by the Applicant will only be binding upon the Supplier if they are accepted in writing.

Consent to register

90. The Applicant hereby consents to the Supplier recording the details of this Agreement on the Personal Property Securities Register and agrees to do all things necessary and reasonably required by the Supplier to effect such registration.

91. The Applicant waives any right or entitlement to receive notice of the registration of any security interest(s) created by this instrument on the Personal Property Securities Register.

Entire agreement

92. This agreement constitutes the entire agreement between the parties relating in any way to its subject matter, unless agreed to otherwise by the Supplier and the Applicant in writing. All previous negotiations, understandings, representations, warranties, memoranda or commitments about the subject matter of this agreement are merged in this agreement and are of no further effect. No oral explanation or information provided by a party to another affects the meaning or interpretation of this agreement or constitutes any collateral agreement, warranty or understanding.

93. Notwithstanding the preceding paragraph, in circumstances where there is a pre-existing written credit agreement (**Original Agreement**) between the Applicant and the Supplier, these terms and this agreement will constitute a variation of the Original Agreement whereby the terms of the Original Agreement are deleted and replaced with the terms herein, unless the terms of the Original Agreement are otherwise expressly or implicitly preserved by the terms herein in which case they will co-exist with the terms herein, and, to the extent of any inconsistency, these terms will prevail.

Privacy Act

94. The Applicant agrees to the terms of the Privacy Statement pursuant to the *Privacy Act 1988* (as amended by the *Privacy Amendment (Enhancing Privacy Protection) Act 2012* contained in this document.

The Applicant hereby applies for the opening of an account and provides the above information in support thereof.

I am/We are authorised to sign this credit application form on behalf of the Applicant and the information given is true and correct to the best of my/our knowledge.

Signature

Signature