



Quality Policy

Spectrum Floors specialise in the manufacture and distribution of quality contract floor coverings and accessories, entrance matting, and sports flooring to Government Departments, statutory authorities, the building industry and interstate distributors.

Purpose and Scope

To ensure that risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed and the focus on enhancing customer satisfaction is maintained.

Objectives

Management is committed to:

- Taking accountability for the effectiveness of the Quality Management System.
- Ensure the quality policy and quality objectives are established for the Quality Management System and are compatible with the context and strategic direction of the Company.
- Promote the use of a process approach and risk-based thinking.
- Ensure that the resources needed for the Quality Management System are available; including training, support and encouragement.
- Communicate the importance of effective quality management and of conforming to the Quality Management System requirements.
- Establish, implement, maintain and continually improve the effectiveness of the Quality Management System in accordance with the international Standard ISO 9001:2015
- Engage, direct and support persons to contribute to the effectiveness of the System.
- Promote improvement.
- Support other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility.
- Establish relationships with suppliers and other interested parties to provide an improved service.

Management and all workers are expected to cooperate in effectively implementing this Policy.

This Quality Policy is communicated to all persons working for or on behalf of the Spectrum Floors and is made available to the public if requested.

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Managing Director

A handwritten date "10-01-17" written over a horizontal line.

Date